

Refugee support from the Red Cross

Overall purpose

The British Red Cross helps people in crisis, whoever and wherever they are. We are part of a global voluntary network, responding to conflicts, natural disasters and individual emergencies. We provide this assistance at Derby through a number of different services, one of which is Refugee Support – this service provides support to refugees and asylum seekers across the region.

The service is delivered by a dedicated team of volunteers, who work closely with other community organisations in the area. The help that we offer includes:

- > destitution and orientation support
- > food / clothing / furniture referrals
- > travel costs (where travel is related to an asylum claim)
- > form filling (eg benefits applications, health care forms, etc)
- > sign-posting to other support organisations
- > mentoring and befriending
- > education support
- > supporting community groups
- > food collection and distribution
- > international family tracing
- > family reunion
- > awareness raising

Location

The service is organised and delivered at the Red Cross building in the city centre at:

British Red Cross, 7 Liversage Street, Derby DE1 2LD

However we are always willing to offer our services at other locations that may be more convenient for our service users.

Find out more

For further information on the services that are available, or for volunteering opportunities, please phone 01332 525423 or email:

RefugeeServicesDerby@redcross.org.uk

Further information is also available at:

www.redcross.org.uk/what-we-do/refugee-services

