

**Sanctuary in Health Awards**

**(Health Services of Sanctuary / Health Centres of Sanctuary / Hospitals of Sanctuary)**

This award is based on the three principles within the well-established School of Sanctuary Award - **Learn, Embed, Share.**  
  
**1)  Learn**

**Show evidence of how your health service raises awareness among paid staff and volunteers about asylum seekers and refugees, their needs, experiences and the challenges of living in the UK.** **Examples can be:**

* Understand how past experiences and assumptions can influence an asylum seeker or refugee’s expectations of health care in the UK
* Consider difficulties that asylum seekers and refugees face including dispersal, housing, poverty and language barriers
* Facilitate asylum seekers to access other services such as social services, peer supporters, befriending/ “buddying” schemes and English language services
* How to consult asylum seekers and refugees ’s perspectives of their service needs
* Develop knowledge and understanding of how the wider global context (differences in health care systems, cultural practice and reasons for migration) impacts on asylum seekers and refugees’ experiences and needs

**How?**

As part of mandatory training  
In-house or by an external provider, e.g. Refugee Council, Freedom from Torture, Forward  
Using media such as on-line training or DVDs

**2) Embed**

**Show evidence of positive action your service has taken to embed, monitor and evaluate good practice, for example:**

* A written policy/ guideline or care pathway which underpins your philosophy and aims
* Written records that show a holistic assessment of need with consideration to the global context.
* How appropriate interpreting services have been developed.
* How care pathways incorporate specialist statutory and non-statutory services into the referral process e.g. HIV support, counselling for mental health needs, support for FGM, accessing welfare provision, befriending services
* Monitor and evaluate Asylum seekers and refugees’ experiences and perspective of your health service e.g. the promotion, accessibility and welcoming nature of the service
* Where appropriate, provide opportunities for refugees to prepare for professional registration in the UK and subsequent contribution of knowledge and experience to British society and medical practice

**3) Share your vision and achievements,** for example

* Through links with health strategic partnerships, Migrant Health Forums
* Form links with other statutory and non-statutory services
* Support other services applying for the award
* Contribute resources to the website
* Sign up for the health stream of sanctuary
* Optimise cross service training opportunities